Frequently Asked Auction Questions:

How do I bid for an item?

First you need to register and get a bidders number. Registration is held during the inspection period, generally the hour before the auction starts. Auctions begin at noon. You may obtain a copy of the registration form by visiting our auctioneer's web site at: www.rosenauctions.com. As the auctioneer calls bids, simply raise your hand or bid card when you are comfortable with the amount being requested by the auctioneer. If you are the winning bidder, hold your card up high so the auction clerk can record your bidders number. Some items may be subject to a minimum bid, however almost all vehicles are sold to the highest bidder with no minimum bid required.

What methods of payment do you accept at your personal property auctions?

The vehicles must be paid for in cash, cashier's or travelers checks. For the other items the auctioneer or cashier will also accept Visa and Master Card. Personal or business checks are not accepted. If you plan to bring cashier's checks, it might be wise to break up the amount you plan to bring into 3 or 4 checks of varying amounts. Your change will be given in cash. By doing this, you may avoid carrying excessive amounts of cash. Cashier's checks must be made payable to ROSEN AUCTIONS.

Is there a fee or a Buyer's Premium for attending an auction?

There is never a fee or a buyer's premium for attending an auction conducted by the State of Hawaii Attorney General's office and Rosen Auctions.

Is there a warranty for any items purchased at an auction?

All items are sold AS IS, WHERE IS with no warranty, expressed or implied. All descriptions of items for sale provided orally or in writing at the time of the auction are believed to be correct. The Auctioneer and the State Of Hawaii shall not be responsible for the correct description, authenticity, genuineness, or defect in any lot and makes no warranty in connection therewith. No allowance, refund or set aside will be made on account of any incorrectness, error in cataloging, imperfection, defect or damage. Any descriptions or representations are for identification purposes only and are not to be construed as a warranty of any type. It is the responsibility of the Buyer to have thoroughly inspected the merchandise and to have satisfied himself or herself as to its condition and value and to bid based solely upon that assessment.

Can I pay for my purchases when I am finished bidding, or must I wait until the auction is over?

Please pay for the vehicles immediately. For other items, you may pay as soon as you are through bidding or wait until the auction is over. For items other than vehicles, please allow at least fifteen minutes from the time of your winning bid for the clerking sheet to be submitted to the cashier.

How much do things sell for?

There is no simple answer to this question. Sale price depends on the merchandise (car, truck, stereo equipment, jewelry, etc). Such things as condition, appeal and uniqueness all play a part. Bids may also depend upon how badly different bidders want an item.

Are all the items sold at auction?

At our auction, everything will be sold.

Who will attend the auction?

Our auctions are open to the public. Personal property auctions bring out people from all walks of life such as antique dealers looking for merchandise to stock their stores, homemakers decorating their homes, and people looking to buy merchandise at fair market value.

Who may not register or participate in purchasing items at the auction?

Employees and/or immediate family members of a county police department, county prosecuting attorney's office, state attorney general's office, or any other public or private agency that serves as a seizing or petitioning agency may not register or bid on any items sold at the auction.

How often are your auctions conducted?

Auctions are scheduled about four to five times per year depending on the availability of property forfeited for sale. For a list of the auction dates scheduled at the Neal S. Blaisdell Center, please visit our auctioneer's web site at: www.rosenauctions.com

Where are your auctions located?

Our auctions are currently conducted in Honolulu at the Pikake Room in the Neal S. Blaisdell Center. Unless otherwise scheduled, the auction begins at noon.

When can bidders inspect the property?

Inspection of property begins at 10:AM for vehicles and 11:00 AM for other property on the day of the auction.

How can I get a list of the items for auction?

A catalog of the items for auction will be provided at bidder registration on the day of the auction. However, you may obtain a list of the items being sold along with pictures of each item or lot several days prior to the auction by visiting the auctioneer's web site at: www.rosenauctions.com

When do I get the vehicle titles and are there any liens or back taxes?

A new vehicle title and registration will be provided to the successful bidder at the auction upon bid payment. All vehicles will be cleared of any back taxes or traffic violations prior to sale at auction. The vehicles will need to be insured, safety inspected and licensed before they are legal to drive on the street.

Where do these items come from?

This auction is the result of ongoing efforts by State and County law enforcement agencies to curb criminal activities by seizing and forfeiting assets used or acquired in connection with criminal activities. The proceeds from this auction will be used by state and county law enforcement agencies to combat crime.

Removal of items

All purchases must be removed by 4:00 P.M., the day of the auction.