Voyaging Together to a New Life: A Handbook for Newcomers to Hawaii

The information provided in this booklet is for general informational purposes only and may not be applicable to every situation. The information presented here is not intended to set any standards, nor is it to be taken as, nor should it replace, legal counsel. Although some of the information contained herein is about legal issues, this guide is not and should not be treated as legal advice. Due to the ever-changing nature of the law, the public should seek timely legal advice from counsel, based on current law.

June 2008
INTRODUCTION

Hawaii is made up of a multitude of ethnic groups, all of whom have brought with them their own cultural diversity. Upon their arrival, they are embraced by the spirit of Aloha – a sense of welcome and understanding.

In many Pacific Island cultures, the canoe is a symbol of strength, courage, teamwork, and perseverance. Like a canoe, newcomers must be ready for change and must be able to adjust to their surroundings by working together to overcome challenges. All cultures, all nations, and all people have one common value – respect for others. We are in the same canoe and through “laulima” (many hands working together), we can find success in a new land.

A recent addition to Hawaii has been newcomers from the Federated States of Micronesia (Chuuk, Pohnpei, Kosrae, and Yap), the Republic of the Marshall Islands, and the Republic of Palau, also known as the Freely Associated States (FAS). As with other ethnic group newcomers, many are faced with exciting and challenging adjustments in their new home.

The intent of this handbook is to provide an acculturation tool for those from the Freely Associated States. This handbook includes:
• The important role of the family in the home and at school;
• Caring for children;
• Child safety in the home and in the community;
• Hawaii laws; and
• Low- or no-cost resources.

As we journey together, and meet life's many challenges in our canoe, it is our hope that we will succeed in reaching our dreams not only from looking to the stars like our ancestors taught us - but from working harmoniously together, for better horizons ahead.

We hope this handbook will provide the information needed to successfully adapt to Hawaii.

Voyaging Together to a New Life: A Handbook for Newcomers to Hawaii is the result of a partnership between:
• Department of the Attorney General, Crime Prevention and Justice Assistance Division;
• Department of Labor and Industrial Relations, Office of Community Services;
• Department of Health;
• Department of the Prosecuting Attorney, City and County of Honolulu;
• Goodwill Industries of Hawaii, Inc.; and
• Parents and Children Together, Hawaii Parental Information and Resource Center.
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THE IMPORTANT ROLE OF THE FAMILY IN THE HOME AND AT SCHOOL

Families are encouraged to be involved in their children's education. Mothers and fathers, grandparents, aunties and uncles, older brothers and sisters all play an important role in education.
SLEEPING AND WAKING

Younger children usually need more sleep than teenagers. In general:

- Children under age 5 need 10-12 hours of sleep a night.
- School age children need 9-10 hours of sleep a night.
- Teens need 8-9 hours of sleep each night.

The night before school, some parents and children find it helpful to lay out their clothes and get their school bags ready for the next day.
SCHOOLS

All children, including those with disabilities and those that are homeless, are required by law to attend school. It is against the law for children to miss school for no reason. Every neighborhood has a public school.

Enroll children in school as soon as possible. Enrollment requirements include:
• Birth Certificate
• Proof of Address
• Proof of immunization, tuberculosis clearance, and school physical exam (Student Health Record Form 14) See Resources in Hawaii section for health clinics in your area.
• Legal Documents such as guardianship papers, temporary restraining orders (TROs), custody papers, divorce decrees, etc.
Talk to your child's teacher about how your child is doing in school. Parents meet with teachers a few times each school year. Remember, it's okay to speak up for your child if he or she needs help.

If you need help communicating with your child's teacher, you can ask for an interpreter. An interpreter is someone who speaks your native language and English. You have the right to ask schools to provide an interpreter. If possible, do not use children as an interpreter.
UKUS OR HEAD LICE PREVENTION

If children have ukus or head lice, they will not be allowed to attend school.

Ukus or head lice are caused by a bug which lives on your head by sucking your blood. They lay eggs which stick onto your hair.

To treat ukus or head lice, use Nix, Rid or coconut oil or the Listerine/Shampoo combination (see Appendix A). DO NOT USE BUG SPRAY LIKE RAID OR KEROSENE ON A CHILD'S HEAD. Eggs need to be combed out on a daily basis.

Cleaning and washing of all items, including your hair, will keep the ukus or head lice from your home.

It is important to clean the house and at the same time, wash all sheets, towels, and combs. Vacuum all areas in the house, including chairs.

Items that cannot be washed, such as pillows and stuffed animals, should be placed in a dryer on HIGH heat for at least 20 minutes. Items that cannot be put in a dryer, washed, or hung outside in the sun, should be placed in bags for 3 to 4 days.
BE PREPARED TO LEARN

Preparation for a child’s learning in school begins in the home. Children who have daily chores, are taught right from wrong, eat family meals together, and are shown good attention are happier and better able to learn in school.

Parents are expected to provide all school supplies for their children. Talk to your child’s teacher to find out what school supplies are needed. (See Resources in Hawaii section for free school supplies.) Your child should bring all their school supplies with them on the first day of school.

If your child is sick or cannot attend school for any reason, contact the school. If your child is late, a parent or guardian must go to the school office with the child and get a tardy pass. If your child does not attend school, this is considered being truant and is illegal.

All children must wear slippers or shoes. This will help protect their feet from cuts or diseases.
AFTER SCHOOL PROGRAMS

In many communities, there are after school programs that can help your children succeed in school. Some are free and some you must pay for.

All public elementary schools have the A+ Program where your children can stay after school while you are working. Costs depend on your family’s income.

Other programs include tutoring and athletics. Ask your school if you are interested in any of these after school programs.
WHEN CHILDREN RETURN HOME FROM SCHOOL

Parents can support their children’s learning by:
• Promoting good study habits at home - set aside a place for children to do their homework.
• Making sure homework is completed and ready to bring to school the next day.
• Checking daily for notes sent home from school.
• Talking with children about their school day.
• Setting limits on TV, video games, and computer games.
• Encouraging children to read. Books can be borrowed for free from the public library.
• Getting to know your children’s friends. This prevents children from getting into risky behaviors such as lying, stealing, joining a gang, using alcohol or drugs, etc.
SHARING HOUSEHOLD DUTIES

Teaching household duties to children at a young age helps them to learn how to work with others and how to be responsible. These are important life skills that will help your children succeed in school. Each member in the family (grandparents, parents, and children) can share in household duties such as setting the table, cleaning up after meals, washing dishes, taking out the trash, doing the laundry, and cleaning the house and yard.
**BEDTIME**

Children do best with a regular schedule.

Following a routine of what happens before going to bed each night – brushing teeth, putting on sleep clothes, adults reading or telling a story, and going to sleep at the same time every night will help your child know what to expect and do each night.

This is a good time to share good memories, stories, or songs from your culture with your child.
CARING FOR YOUR CHILD

It is important to provide children with healthy food, a loving home, a supportive family as well as clear and firm discipline. Having the right balance of healthy food, positive living habits, and discipline will provide children with a strong foundation that is important to becoming a good person.
HOUSING

Most landlords have rental agreements, which are legal documents between you and the landlord.

Here are some housing tips:
• Rent must be paid on time.
• Always submit a request to the landlord if there will be additional people staying or living with you.
• If there are questions about what you can or cannot do, always ask the landlord about the housing rules and policies. (For public housing, this is very important because if you are evicted, you are no longer eligible for public housing anywhere in Hawaii.)
• Keep copies of all important documents (rental agreement and receipts).
• At least two months rent is needed to get a place to live. This normally includes a deposit and the first month’s rent. The deposit is usually returned when you leave, as long as there is no damage to the house or apartment.
• Report any repair requests to the landlord.
• Keep the apartment and appliances clean. This will prevent you from incurring additional costs when moving out.
• Keep your home and yard clean (mow the lawn, rake leaves); remove bulky trash items (mattresses, old furniture), old vehicles, and other items that pile up (cans, newspaper) on your property. (see Resources in Hawaii section, bulky items pick-up)
• Each county has its own rules about home trash pick-up. Check with your neighbors to find out when trash pick-up occurs.
• There are recycling (returning cans and bottle for money) centers around the state.
MEALS, NUTRITION, AND EXERCISE

Healthy meals and exercise will help children from becoming overweight, and developing diabetes, heart disease, or cancer.

Here are some ways to keep healthy:
- Drink water. Water in Hawaii is safe to drink. Drinking too much soda and sweet juices will make children overweight.
- Exercise every day by walking, swimming, playing sports, dancing, etc.
- Add vegetables and fruits to at least one meal per day.
CHILD SUPERVISION

To keep children safe, adults need to watch their young children at all times. Parents are expected to know what their children are doing. Children SHOULD NOT watch other children. Here are some guidelines:

- Do not leave children under 7 years old alone.
- Do not leave children 8-10 years old alone for more than 90 minutes during the day or early evening. They should not be expected to watch babies or younger children.
- Children 11-12 years old may be left alone for up to 3 hours, but not late at night. They should not be expected to watch babies or younger children without an adult nearby.
- Teenagers 13-15 years old may be left alone, but not overnight.
- Teenagers 16-17 years old may be left alone and if necessary up to 2 nights.

Children and teenagers should always know how to contact their parents or another responsible adult.

Children and teenagers should know to call 9-1-1 in case of emergency.
SHOWING CHILDREN ATTENTION

Children are happy when parents spend time with them. Spending time together and doing activities with children is another way to show that you care and love them. This includes taking the time to talk and listen to each other and have fun together.

Here are some examples of what parents can do with their children:
• Go to the beach together.
• Sing songs with one another.
• Play a ukulele with one another.
• Play volleyball, basketball, baseball, soccer, etc. with one another.
• Read together.
• Play games with one another.
DISCIPLINE

Harsh physical discipline, such as slapping, hitting, beating, punching, or shaking which could injure a child, is illegal in Hawaii.

Since any physical discipline can easily become too harsh, and because children learn better from other methods of discipline, many parents do not use physical discipline.

“Time Out” is one safe method you can use. To learn about time out or other methods, talk to a teacher, a school counselor, or a health care professional. (See Resources in Hawaii section for information on parenting assistance.)
SUPPORTING GOOD BEHAVIORS

Children 6-12 years old can be disciplined with rewards and consequences. Good behaviors are rewarded. Rewards can include spending time with friends, going to the movies, or special treats. Bad behaviors result in consequences, which can be the taking away of a privilege, such as talking on the phone or watching television. To be effective, children must understand what the consequences of bad behaviors will be.

Teenagers can earn privileges when they follow a parent’s rules or lose privileges when they disobey the rules. To be effective, parents must be consistent about rules and follow through.

Be clear about what are the right behaviors, house rules, rewards, and consequences.

Reward children for good behavior.
HYGIENE

Good personal hygiene is important for good health. Bathing and brushing teeth daily, wearing clean clothes, keeping hands and fingernails clean, and wearing slippers or shoes help prevent colds and the spreading of germs to others. Spitting in public is another way germs can be passed to other people and should not be done.

Here are some tips:
• Wash hands, bathe body, and shampoo hair daily.
• Each person has his or her own toothbrush. Brush teeth after every meal and before going to bed.
• Turn away from people and cover nose and mouth when sneezing.
• Use a tissue when coughing and blowing or cleaning your nose. Throw used tissue in a trash can. Do not use clothes to wipe runny noses.
• Wash hands frequently with soap and water, especially after blowing your nose or sneezing.
KEEPING SAFE IN THE HOME AND COMMUNITY

There are laws and ways to behave to keep people safe. These also help keep everyone in the family from being hurt or from hurting others.
CAR SAFETY

Children should never be left alone in a car, not even to make a quick errand into a store or a friend’s house. Infants and children have been kidnapped when left alone in cars. Infants and small children can get very sick if left in a hot car for a short time.

Adults should not leave their car keys in the ignition (keep the car’s engine running) when leaving the car.

Drinking beer or alcohol or being under the influence of drugs while driving is against the law. Most fatal car crashes are the result of driving under the influence of alcohol or drugs.
A valid driver’s license is required to drive a moving vehicle (car, truck, van, etc.). Drivers must take a test to get a driver’s license. For more information on how to get a driver’s license, contact your local Department of Motor Vehicles. (See Resources in Hawaii section, driver's license.)
Hawaii law requires the use of a seat belt when driving or riding in a car.

Children under 4 years old must be securely fastened in a child safety seat.

Children between 4 years old and 7 years old must be in a booster seat.

Children taller than 4’9” must wear a seat belt.

The driver and passenger in the front seat must wear a seat belt.

Children 12 years old and younger cannot ride in the back of a pick-up truck.
For more information, call Keiki Injury Prevention Coalition (KIPC) at 537-9200.
STREET SAFETY

Walk on the sidewalk at all times.

Teach children how to cross the street safely by using the crosswalk. Stop, listen, and look both ways (left and right) before stepping out to cross the street. Never run out from the curb into the crosswalk without first stopping and looking both ways.

At intersections with traffic lights, teach children the meaning of the signals.

WALKING MAN means OKAY TO WALK

HAND means DO NOT WALK
HOME SAFETY

Teach children what is an emergency and how to call 9-1-1.

Place all dangerous items such as cleaning products, matches, bleach, etc. where children cannot reach them. Dangerous products usually have a poisonous symbol on the label. To keep younger children safe, it is important to put child guard locks on cabinets or place poisonous items on high shelves where children cannot reach them.

If you think your child has swallowed a poison, contact the Hawaii Poison Center at (808) 941-4411 or the American Association of Poison Control Centers at 1-800-222-1222.

Keep matches, butane lighters, candles, flammable liquids out of reach of children.
Teach children not to take candy or presents from people they don’t know.

Teach children about the dangers of drugs, beer, alcohol, and smoking. In Hawaii, it is illegal for a child to possess street drugs, alcohol, or cigarettes. (See Hawaii Laws section.)

Teach children to respect public areas. Vandalism (damaging public property) and graffiti (spray painting on public signs, writing on walls, etc.) are against the law.

Parents are legally responsible for the actions of their children under 18 years old.
BULLIES

Question: What is a bully?
Answer: Someone who is mean, hitting, fighting, bossy, makes you do things you don’t want to do, talks bad about you, etc. Sometimes a bully is part of a gang.

What to Do if Your Child is Being Bullied?
• Talk to your child if you think he or she is being bullied at school.
• Don’t blame the child who is being bullied.
• Teach your child how to walk away from the bully or gang and ask an adult for help.
• Talk to the school principal, teacher, or counselor if your child is being bullied.
• Do not encourage physical retaliation (“just hit them back”) as a solution.
BULLIES (Continued)

Children who bully their peers tend to be more hot-headed, easily frustrated, have difficulty following rules, lack feeling for what other people feel (empathy), and view violence in a positive way.

If your child is bullying others:
• Make it clear to your child that this behavior will not be tolerated.
• Develop clear and consistent rules within your family – praise the child for non-physical, non-hostile actions.
• Spend more time with your child and monitor his or her activities and friends.
• Build on your child’s talents and encourage him or her to get involved in pro-social activities (such as clubs, music, non-violent sports, etc.).
• Share your concerns with your child’s teacher, counselor, and/or principal. Work together with them.
SEX ASSAULT PREVENTION

Sex assault is a concern for many parents. Here are some things children can be taught:
• No one has the right to touch them in a way that makes them feel uncomfortable. Their body belongs to them.
• They have the right to say “no” to any type of touch they don’t like.
• If someone touches them in a way that makes them feel uncomfortable, they should tell a trusted adult and keep telling until someone helps them.
• It is okay to ask questions about safe and unsafe touches.
• If unsafe touching should happen, it is NEVER their fault.
KEEPING HEALTHY

Everyone is encouraged to stay as healthy as possible by exercising, eating a well balanced and healthy diet, and getting enough sleep.

Staying healthy also means taking responsibility for your own health and the health of your children. If you have a medical condition, make sure you take the medicine the doctor prescribes.

Get medical attention before you are seriously ill. Take action as soon as you think something is wrong. Waiting until you are so sick that you end up in the emergency room is not taking care of your body.

Hawaii cares for its children and families who cannot afford health insurance. Free, or low-cost, health insurance through Hawaii QUEST is available to income eligible families.
HAWAII QUEST

Hawaii QUEST, commonly known as QUEST, provides medical and mental health services for eligible Hawaii residents. Dental services are provided under the Medicaid Fee-For-Service Program. QUEST is administered by the Department of Human Services, Med-QUEST Division, and is financed through the State of Hawaii and the Federal Centers for Medicare and Medicaid Services.

If you are eligible for Hawaii QUEST, you can choose one medical plan and one dental plan to serve you and your family members. All family members must enroll in the same medical and dental plan.

Some medical plans have a limit on the number of members they can accept. If the plan you want is already full, you will have to choose a different plan. If you do not make a choice, you will be assigned to a medical and dental plan.

Six medical plans are participating: AlohaCare, HMSA, Kaiser Permanente, Kapiolani HealthHawaii, Queen’s Hawaii, and StraubCare Quantum. All six plans participate on Oahu, with at least two plans on each Neighbor Island.

Three dental plans, AlohaCare, DentiCare, and HMSA, are available statewide.

For more information, see Appendix C or go to http://hawaii.gov/dhs/health/medquest/
GOING TO THE DOCTOR AND DENTIST

Everyone in the family should have regular medical and dental check ups. (See Resources in Hawaii section for a list of clinics.) Most health insurance plans cover well-care and sick-care.

To make an appointment:

• Contact the insurance plan office for a list of doctors who will accept your insurance.
• Select a doctor from the list. If a doctor is not chosen, MedQuest will choose one for you.
• Before making an appointment for a regular check-up, make sure you have received the insurance card. Call the doctor listed on the insurance card.
• Be on time for all appointments. If a medical or dental appointment cannot be kept, call the doctor’s office as soon as possible to schedule another appointment.

If you or your child is sick, call your doctor. Know his or her office and emergency numbers.
COMMUNICABLE DISEASES

Communicable diseases can be prevented and treated.

Children should receive the necessary immunizations to protect them from preventable childhood diseases such as mumps, measles, and chicken pox. Families should visit their doctors, or if they have no health insurance, they can go to a free or low-cost health clinic.

Tuberculosis (TB) clearance is required for school enrollment and admission to shelters. A TB clearance may also be required for employment. All new immigrants should be tested.

There are other diseases that are easily detected and treated. Free screening is available for Sexually Transmitted Diseases and Hansen’s Disease.

See Resources in Hawaii section for a list of health clinics that provide services on Immunizations, TB screening, sexually transmitted diseases, and Hansen’s Disease.
CHILD WELFARE SERVICES (formerly Child Protective Services)

If a family is reported for possible child abuse or neglect, the family may be visited at home by a police officer or by a social worker from Child Welfare Services (CWS).

There are four types of harm to children:
1) **Physical abuse**: Injuring a child from actions such as beating, kicking, biting, burning, shaking or other ways of physically harming a child.
2) **Child neglect**: Abandoning, or not supervising a child; not meeting a child’s physical, educational, or medical needs.
3) **Sexual abuse**: Any sexual activity between an adult and a child (under 16 years old).
4) **Emotional abuse**: Frequent screaming, name calling, or rejection of the child.

Most families are never reported for child abuse or neglect. However, families that are visited by CWS should carefully review and keep all paperwork. If there is any question or concern about understanding the social worker, the family should request that the social worker bring an interpreter or cultural liaison to help with communication and understanding. Children should never be used as interpreters. Do not sign any paperwork unless you understand what it says. It is important to remain calm and cooperative.

In many cases, there will be an ohana (family) conference where family members and supportive people are brought together to discuss the situation and come up with a plan to ensure that the children are safe and the family receives needed services. This plan may include placement of the child outside of the parents’ home with other family members or friends.
Child Welfare Services (Continued)

If CWS believes it is not safe for the children to remain in the home, the children will be placed with a relative, with a foster family, or in an emergency shelter. If this happens, the parents should contact an elder or community leader and a lawyer to make sure that both the family and CWS have enough information. There may be a court hearing where a judge decides whether it is safe for the children to return home. CWS will work with the family to make the home safe for the children’s return.

CWS will help the family learn how to resolve conflicts and use effective discipline methods with their children. They may help the family get needed services in the home or at an agency.

If more information is needed, ask for a copy of the “Guide to Child Welfare Services” from any CWS office or worker.
HAWAII LAWS

Here are some laws that everyone must obey. If someone is violating the law, contact the police and help them to keep our community safe and crime free.
DO NOT LITTER
Caring for the land is important so we can continue to live in a beautiful state that has clean beaches, clean parks, and clean neighborhoods. Leaving rubbish (paper, plastic, bottles, cans, spitting tobacco, cigarettes, etc.) in public places is called “littering.” A person can be fined by the police for littering. Place all rubbish in trash cans.

DO NOT DRINK ALCOHOL IN PUBLIC
A person can be arrested by the police and incarcerated (put in jail) for drinking alcohol (beer or liquor) in public (outside of your home, in the park, at the beach, on the street, in your vehicle).

PERSONS UNDER AGE 21 CANNOT DRINK ALCOHOL (UNDERAGE DRINKING)
A person under the age of 21 can be arrested by the police and incarcerated (put in jail) for drinking or possessing alcohol (beer or liquor). A person who buys alcohol for or gives alcohol to a person under the age of 21 can be arrested by the police and incarcerated.

DO NOT POSSESS DANGEROUS WEAPONS IN PUBLIC
A person can be arrested by police and incarcerated (put in jail) for the possession of a dangerous weapon, including knives and guns, in public or in a vehicle (car, truck, or van).

DO NOT POSSESS, USE, OR SELL ILLEGAL DRUGS
A person can be arrested by the police and incarcerated (put in jail) for the possession, use, or sale of illegal drugs (including marijuana, crystal methamphetamine, or cocaine). Encourage a family member who has a drug problem to get drug treatment.
TOBACCO SALES TO MINORS ARE ILLEGAL
Chewing or smoking tobacco and second hand smoke are bad for your health and can lead to heart disease and cancer. Tobacco sales to minors (children under the age of 18) are illegal.

CURFEW FOR CHILDREN
Children under the age of 16 cannot be in a public place without adult supervision between the hours of 10:00 p.m. to 4:00 a.m. A child who is in a public place without an adult during these hours can be arrested by the police.

CHILDREN MUST GO TO SCHOOL (TRUANCY)
All children and teens (between the ages of 5 years to 18 years) must attend school. Not attending school or being absent from school without permission from the school is called truancy. A child or teen and his or her parent or guardian can be arrested by the police and disciplined by the school and Family Court for truancy. It is important to contact the school if your child will be absent. It is also important to talk to your child’s teacher regularly and to make sure that your child is doing well in school.

CHILDREN MUST NOT RIDE IN THE BACK OF A PICK-UP TRUCK
Children 12 years of age or younger cannot ride in the back or bed of a pick-up truck unless an emergency exists.
RESOURCES IN HAWAII

There are many low-cost or free services for newcomers in Hawaii. This section provides information about these services.

To access any of these services via the Internet, you can go to any public library.

If more services are needed, contact Aloha United Way by calling 2-1-1. Tell them what type of help you need. (Weekday operating hours are 6:00 a.m. – 9:00 p.m. Closed on weekends and holidays.) www.auw.org
CITY AND COUNTY OF HONOLULU

BULKY ITEM PICK-UP

DEPARTMENT OF ENVIRONMENTAL SERVICES
Refuse Division
1000 Uluohia Street, Suite 212, Kapolei, HI 96707

   Environmental Concern Hotline  Phone: (808) 768-3300
   Solid Waste/Refuse - Bulky Item Pick Up  Phone: (808) 768-3202

Service: Conducts monthly pick-ups over a 3 - 4 day period. All items must be placed at the curb by 6:00 a.m. on the first day only.
Website: www.opala.org

DRIVER’S LICENSE

DEPARTMENT OF MOTOR VEHICLES
Licensing & Permits Division

   KALIHI-PALAMA  Phone: (808) 532-7730  1199 Dillingham Boulevard, A101, Kalihi, HI 96817
   WAHIAWA  Phone: (808) 621-7255  330 North Cane Street, Wahiawa, HI 96786
   WAIANAE  Phone: (808) 696-6648  85-670 Farrington Highway, Waianae, HI 96792
   KAPOLEI  Phone: (808) 768-3100  1000 Uluohia Street, Kapolei, HI 96707
   KOOLAU  Phone: (808) 239-6301  47-388 Hui Iwa Street, Suite 19, Kaneohe, HI 96744

Website: www.co.honolulu.hi.us/csd/vehicle/dlicense.htm

FREE LEGAL SERVICES

HAWAII DISABILITY RIGHTS CENTER  Phone: (808) 949-2922
900 Fort Street Mall, Suite 1040, Honolulu, HI 96813  Fax: (808) 949-2928
Services: Protects the rights of the disabled (physical, emotional, mental) in areas of education, housing, accessibility, and employment, etc.
Business Hours: 8:00 a.m. - 5:00 p.m. Monday thru Friday.

KOKUA LEGAL SERVICES, INC.  Phone: (808) 847-3371
2219 No. School Street, Honolulu, HI 96819
Services: Assists low-income individuals with legal issues concerning housing.
**LAWYER REFERRAL & INFORMATION SERVICE**  
Phone: (808) 537-9140  
Fax: (808) 521-7936  
1132 Bishop Street, Suite 906, Honolulu, HI 96813  
**Services:** Provides legal services referrals to attorneys or legal agencies (depending on ability to pay).

**NA LOIO**  
Phone: (808) 847-8828  
Fax: (808) 842-0058  
810 No. Vineyard Boulevard, Honolulu, HI 96817  
**Services:** Provides legal support on immigration issues.  
**Business Hours:** 8:00 a.m. - 5:00 p.m. Monday thru Friday.

**VOLUNTEER LEGAL SERVICES HAWAII**  
Phone: (808) 528-7046  
Fax: (808) 521-7936  
545 Queen Street, Suite 100, Honolulu, HI 96813  
**Services:** Provides free or low-cost legal help to low-income residents and the non-profit organizations serving them in communities across our state.  
**Business Hours:** 9:00 a.m. - 12:00 p.m., 1:00 p.m. - 3:00 p.m. Monday, Tuesday, Thursday, and Friday.

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**FREE OR LOW-COST AFTER SCHOOL CARE SERVICES**

**DEPARTMENT OF EDUCATION**  
School Complex Superintendent’s Office

**HONOLULU**  
4967 Kilauea Avenue, Honolulu, HI 96816  
Fax: (808) 733-4953  
Kaimuki - Kalani  
Phone: (808) 733-4955  
Farrington - Kaiser  
Phone: (808) 733-4952  
McKinley - Roosevelt  
Phone: (808) 733-4950

**CENTRAL**  
300 Kahelu Avenue, Suite 50, Mililani, HI 96789  
Fax: (808) 627-7479  
Leilehua - Mililani - Waialua  
Phone: (808) 627-7478  
Aiea - Moanalua - Radford  
Phone: (808) 627-7481

**LEEWARD**  
601 Kamokila Boulevard, Suite 418, Kapolei, HI 96707  
Fax: (808) 692-7899  
Campbell - Kapolei - Waianae  
Phone: (808) 692-8000  
Nanakuli - Pearl City - Waipahu  
Phone: (808) 692-8000
Charter schools are not DOE schools, but are listed under the complex responsible for certain support.

### FREE SCHOOL SUPPLIES

**READY TO LEARN (R2L)**

**Phone:** (808) 440-3803

2100 N. Nimitz Highway Honolulu, HI 96819

**Fax:** (808) 536-7236

**Service:** Provides needy students from grades K-12 with basic school supplies. Agencies such as social service programs, churches and government offices can refer families to Ready to Learn.

**E-mail:** hhh@helpinghandshawaii.org

**Website:** doe.k12.hi.us/partner_readytolearn.htm

### HEALTH CLINICS

**ALOHA MEDICAL MISSION CLINIC**

**Phone:** (808) 841-4489

Palama Settlement

810 Vineyard Boulevard, Honolulu, HI 96817

**Service:** Low cost clinic (free), family planning (limited), immunization, physical examination, and STD/HIV testing.

**DEPARTMENT OF HEALTH**

Diamond Head Health Center

3427 Kilauea Avenue, Honolulu, HI 96816

- **Dental Clinic**
  **Phone:** (808) 733-9270  Room 403
- **Hansen’s Disease Community Program**
  **Phone:** (808) 733-9831  Room 102
- **Public Health Nursing Office - EAST HONOLULU**
  **Phone:** (808) 733-9220  Room 311
  - Immunization Clinic and TB Testing Clinic  Room 302
- **STD/HIV Clinic**
  **Phone:** (808) 733-9281  Room 305

**Service:** Hansen’s disease, immunization (2nd and 4th Wednesday from 1:30 p.m. to 3:30 p.m.), TB testing (every Tuesday from 2:00 p.m. to 4:00 p.m.), and STD/HIV testing (Monday, Tuesday, Thursday, and Friday from 12:00 p.m. to 5:00 p.m. and Wednesday from 1:00 p.m. to 6:00 p.m.).
DEPARTMENT OF HEALTH

Lanakila Health Center
1700 Lanakila Avenue, Honolulu, HI 96817

- Dental Clinic
  Phone: (808) 832-5704  Room 202

- Public Health Nursing Office - WEST HONOLULU
  Phone: (808) 832-5757  Room 201

- TB Control Program
  Phone: (808) 832-5731  Basement

Service: Immunization, TB testing, and dental care.

DEPARTMENT OF HEALTH

Leeward Health Center
860 Fourth Street, Pearl City, HI 96782

- Dental Clinic
  Phone: (808) 453-6160  Room 250

- Public Health Nursing Office - CENTRAL OAHU
  Phone: (808) 453-6190  Room 130

- Hansen’s Disease
  Room 130

- Immunization and TB Testing
  Room 166

Service: Hansen’s disease, immunization (1st and 3rd Tuesday from 1:00 p.m. to 3:00 p.m.), TB testing (1st and 3rd Wednesday from 2:00 p.m. to 4:00 p.m.), and dental care.

DEPARTMENT OF HEALTH

Wahiawa Civic Center
910 California Avenue, Wahiawa, HI 96786

- Public Health Nursing Office
  Phone: (808) 622-6445  Room 119

Service: Immunization (2nd and 4th Tuesday from 1:00 p.m. to 3:00 p.m.) and TB testing (every Monday from 2:00 p.m. to 4:00 p.m.).

DEPARTMENT OF HEALTH

Waipahu Civic Center
94-275 Mokuola Street, Waipahu, HI 96797

- Public Health Nursing Office - LEEWARD OAHU
  Phone: (808) 675-0073  Room 101

Service: Hansen’s disease, immunization (every Monday from 12:00 p.m. to 3:00 p.m.), and TB testing (every Wednesday from 2:00 p.m. to 4:00 p.m.).
DEPARTMENT OF HEALTH
Waianae Community Services Center
85-670 Farrington Highway, Waianae, HI 96792

Public Health Nursing Office Phone: (808) 697-7839 Room 7
Service: Immunization (3rd Tuesday from 1:00 p.m. to 2:00 p.m.) and TB testing (3rd Tuesday from 2:00 p.m. to 3:00 p.m.).

DEPARTMENT OF HEALTH
Windward Health Center
45-691 Keaahala Road, Kaneohe, HI 96744

Public Health Nursing Office - WINDWARD OAHU Phone: (808) 233-5450
Dental Clinic Phone: (808) 235-9125
Service: Immunization (2nd Wednesday from 1:30 p.m. to 3:00 p.m., TB testing (every Tuesday from 1:30 p.m. to 3:30 p.m.) and dental care. Call to make an appointment.

KALIHI-PALAMA HEALTH CLINIC
915 N. King Street, Honolulu, HI 96817

Women/Children Shelter Phone: (808) 848-1438
546 Kaaahi Street, Honolulu, HI 96817
Downtown Phone: (808) 848-1438
89 S. King Street, Honolulu, HI 96813
Service: Low-cost clinic (sliding fee scale), family planning, Hansen’s disease (accepts referrals if assigned to a case manager), immunization, physical examination, TB testing, and STD/HIV testing.

KAPIOLANI MEDICAL CENTER
Women’s Outpatient Clinic and Pediatrics Outpatient Clinic
1319 Punahou Street, Honolulu, HI 96826

Women Phone: (808) 983-8653
Pediatrics Phone: (808) 983-6341
Services: Low cost clinic (Medicaid, Medicare, and Quest), family planning, immunization (children vaccination program and adults if adults are covered by insurance), physical examination, TB testing, and STD/HIV testing.
KOKUA KALIHI VALLEY
2239 N. School Street, Honolulu, HI 96819
Services: Low cost clinic, family planning, Hansen’s disease, immunization, physical examination, TB testing, and STD/HIV testing.
Website: www.kkv.net/

KOOLAULOA COMMUNITY HEALTH AND WELLNESS CENTER
56-565 Kamehameha Highway
P.O. Box 185, Kahuku, HI 96731
Services: Low cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.

LAIE - COUNTRY DOCTOR
55-510 Kamehameha Highway, Laie, HI 96762
Services: Low cost clinic, immunization, physical examination, TB testing, and STD/HIV testing.

LEEWARD COMMUNITY COLLEGE
Student Health Center
96-045 Ala Ike Street, Pearl City, HI 96782
Services: Immunization, physical examination, TB testing, and STD/HIV testing (immunization, physical examination, TB testing, and STD/HIV testing are available for faculty and students in the university system).

NORTH SHORE HEALTH CENTER
56-119 Pualalea Street, Kahuku, HI 96731
Services: Low cost clinic (Medicaid, Medicare, Quest, and federal funds. Not accepting new patients.), family planning, Hansen’s disease, immunization, physical examination, TB testing, and STD/HIV testing.

PLANNED PARENTHOOD OF HAWAII - HONOLULU
1350 S. King Street #310, Honolulu, HI 96814
Services: Low cost clinic, family planning, physical examination, and STD testing.

THE PHYSICIANS CENTER
95-390 Kuahelani Avenue, Mililani, HI 96789
Services: Low cost clinic, family planning, Hansen’s disease, immunization, physical examination, TB testing, and STD/HIV testing.
THE QUEEN EMMA CLINICS
1301 Punchbowl Street, Honolulu, HI 96813

Medical  Phone: (808) 547-4970
Dental  Phone: (808) 547-4292

Services: Hansen’s disease, immunization, physical examination, TB testing, and STD/HIV testing.

SHRINERS HOSPITAL FOR CHILDREN  Phone: (808) 941-4466
1310 Punahou Street, Honolulu, HI 96826
Services: Low-cost clinic (free pediatric).

UNIVERSITY OF HAWAII  Phone: (808) 956-6221
Manoa Health Clinic
1710 East - West Road, Honolulu, HI 96822
Services: Immunization, physical examination, TB testing, STD testing (immunization, physical examination, TB testing, STD testing are available for faculty and students in the university system), and family planning.

WAIANAE COAST COMPREHENSIVE HEALTH CENTER  Phone: (808) 696-7081
86-260 Farrington Highway, Waianae, HI 96792
Services: Low cost clinic, family planning, Hansen’s disease, immunization, physical examination, TB testing, and STD/HIV testing.

WAIANAE COAST COMPREHENSIVE HEALTH CENTER
James and Abigail Campbell Clinic  Phone: (808) 668-2311
87-2070 Farrington Highway, Nanakuli, HI 96792
Service: Low cost clinic, family planning, Hansen’s disease (accepts referral), immunization, physical examination, TB testing, and STD/HIV testing.

WAIANAE COAST COMPREHENSIVE HEALTH CENTER
Kapolei Health Care Center  Phone: (808) 674-9352
91-525 Farrington Highway, Suite 102, Kapolei, HI 96707
Services: Low cost center (help uninsured get insurance), family planning, Hansen’s disease (will follow up), immunization, physical examination, TB testing, and STD/HIV testing.
WAIANAEE COAST COMPREHENSIVE HEALTH CENTER
Waiola Clinic  Phone: (808) 697-3133
Waianae Mall, 86-120 Farrington Highway, Suite C-305 B, Waianae, HI 96792
Services: Family planning, immunization, physical examination, TB testing, and STD/HIV testing.

WAIANAEE COAST COMPREHENSIVE HEALTH CENTER
Waipahu Family Health Center  Phone: (808) 676-7233
Filipino Community Center, 94-428 Mokuola Street #108 B, Waipahu, HI 96797
Services: Low cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.

WAIKIKI HEALTH CENTER
277 Ohua Avenue, Honolulu, HI 96815  Phone: (808) 922-4787
Services: Low cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.

WAIKIKI HEALTH CENTER
Care-A-Van  Phone: (808) 922-4790
1640 S. King Street, Honolulu, HI 96826
Services: Low cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.

WAIKIKI HEALTH CENTER
Hoola Like (Healers Together) North Shore Clinic  Phone: (808) 295-0253
Queen Liliuokalani Church, Haleiwa, HI 96712
Services: Low cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.

WAIKIKI HEALTH CENTER
Youth Outreach  Phone: (808) 942-5858
415 Keoniana Street, Honolulu, HI 96815
Services: Low cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.

WAIMANALO HEALTH CENTER
41-1347 Kalanianaole Highway, Waimanalo, HI 96795  Phone: (808) 259-7948
Services: Low cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.
## POLICE

**HONOLULU POLICE DEPARTMENT**

**EMERGENCY**
Phone: **911**

**NON-EMERGENCY**
Phone: **(808) 935-3311**

349 Kapiolani Street, Hilo, HI 96720
Website: www.hawaiipolice.com

## PUBLIC LIBRARIES

<table>
<thead>
<tr>
<th>Library</th>
<th>Phone</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>AIEA</td>
<td><strong>(808) 483-7333</strong></td>
<td>99-143 Moanalua Road, HI 96701</td>
</tr>
<tr>
<td>AINA HAINA</td>
<td><strong>(808) 377-2456</strong></td>
<td>5246 Kalanianaole Highway, HI 96821</td>
</tr>
<tr>
<td>EWA BEACH</td>
<td><strong>(808) 689-1204</strong></td>
<td>91-950 North Road, HI 96706</td>
</tr>
<tr>
<td>HAWAII KAI</td>
<td><strong>(808) 397-5833</strong></td>
<td>249 Lunalilo Home Road, HI 96825</td>
</tr>
<tr>
<td>HAWAII STATE LIBRARY</td>
<td><strong>(808) 586-3500</strong></td>
<td>478 S. King Street, HI 96813</td>
</tr>
<tr>
<td>KAHUKU</td>
<td><strong>(808) 293-8935</strong></td>
<td>56-490 Kamehameha Highway, HI 96731</td>
</tr>
<tr>
<td>KAILUA</td>
<td><strong>(808) 266-9911</strong></td>
<td>239 Kuulei Road, HI 96734</td>
</tr>
<tr>
<td>KAIMUKI</td>
<td><strong>(808) 733-8422</strong></td>
<td>1041 Koko Head Avenue, HI 96816</td>
</tr>
<tr>
<td>KALIHI - PALAMA</td>
<td><strong>(808) 832-3466</strong></td>
<td>1325 Kalihi Street, HI 96819</td>
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<tr>
<td>KANEHOE</td>
<td><strong>(808) 233-5676</strong></td>
<td>45-829 Kamehameha Highway, HI 96744</td>
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<tr>
<td>KAPOLEI</td>
<td><strong>(808) 693-7050</strong></td>
<td>1020 Manawai Street, HI 96707</td>
</tr>
<tr>
<td>LILIHA</td>
<td><strong>(808) 587-7577</strong></td>
<td>1515 Liliha Street, HI 96817</td>
</tr>
<tr>
<td>MANOA</td>
<td><strong>(808) 988-0459</strong></td>
<td>2716 Woodlawn Drive, HI 96822</td>
</tr>
<tr>
<td>McCULLY - MOILIILI</td>
<td><strong>(808) 973-1099</strong></td>
<td>2211 S. King Street, HI 96826</td>
</tr>
<tr>
<td>MILILANI</td>
<td><strong>(808) 627-7470</strong></td>
<td>95-450 Makaimoimo Street, HI 96789</td>
</tr>
<tr>
<td>PEARL CITY</td>
<td><strong>(808) 453-6566</strong></td>
<td>1138 Waimano Home Road, HI 96782</td>
</tr>
<tr>
<td>SALT LAKE</td>
<td><strong>(808) 831-6831</strong></td>
<td>3225 Salt Lake Boulevard, HI 96818</td>
</tr>
<tr>
<td>WAHIAWA</td>
<td><strong>(808) 622-6345</strong></td>
<td>820 California Avenue, HI 96786</td>
</tr>
<tr>
<td>WAIALUA</td>
<td><strong>(808) 637-8286</strong></td>
<td>67-068 Kealohanui Street, HI 96791</td>
</tr>
<tr>
<td>WAIANAEE</td>
<td><strong>(808) 697-7868</strong></td>
<td>85-625 Farrington Highway, HI 96792</td>
</tr>
<tr>
<td>WAIKIKI - KAPAHULU</td>
<td><strong>(808) 733-8488</strong></td>
<td>400 Kapahulu Avenue, HI 96815</td>
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<tr>
<td>WAIMANALO</td>
<td><strong>(808) 259-2610</strong></td>
<td>41-1320 Kalanianaole Highway, HI 96795</td>
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<tr>
<td>WAIPAHU</td>
<td><strong>(808) 675-0358</strong></td>
<td>94-275 Mokuola Street, HI 96797</td>
</tr>
</tbody>
</table>
Library for the Blind and Physically Handicapped (LBPH) Phone: (808) 733-8444
402 Kapahulu Avenue, HI 96815

Website: www.librarieshawaii.org

STATE IDENTIFICATION CARD

DEPARTMENT OF THE ATTORNEY GENERAL Phone: (808) 587-3111
Kekuanaoa Building, 7465 S. King Street, Room 102, Honolulu, HI 96813
Business Hours: 8:00 a.m. to 2:00 p.m., Monday thru Friday, except holidays.
Website: hawaii.gov/ag/hcjdc/main/hawaii_id_cards/

TRANSLATION SERVICES

PACIFIC GATEWAY CENTER Phone: (808) 845-3918
270 N. King Street, Honolulu, HI 96817

TRANSPORTATION

THE BOAT Phone: (808) 848-5555
Service: Daily transportation from Aloha Tower to Kalaeloa Pier (Kapolei Parkway).
Website: www.trytheboat.com.

THE BUS

Customer Service Phone: (808) 848-5555
Bus Pass Office Phone: (808) 848-4500
TTY: (808) 848-4500

Service: Public transportation around the island.
Website: www.thebus.org

THE HANDI - VAN Phone: (808) 768-8300

Customer Service Phone: (808) 456-5555
TTY: (808) 454-5045

Fare Coupon Purchases Phone: (808) 848-4444
TTY: (808) 848-4500

Service: Offers curbside service for those who need special transportation assistance.
Website: www.honolulu.gov/dts/riders.htm
COUNTY OF HAWAII

BULKY ITEM PICK-UP

DEPARTMENT OF ENVIRONMENTAL MANAGEMENT Phone: (808) 961-5044
Solid Waste Division
108 Railroad Avenue, Hilo, HI 96720 or 25 Aupuni Street, Hilo, HI 96720
Website: www.hawaii-county.com

RECYCLE HAWAII Phone: (808) 329-2886
P. O. Box 4847, Hilo, HI 96720-0847
Website: www.recyclehawaii.org

DRIVER’S LICENSE

DEPARTMENT OF FINANCE Phone: (808) 961-2222
Vehicle Registration & Licensing Division
349 Kapiolani Street, Hilo, HI 96720
HILO Phone: (808) 327-3580
75-5722 Hanama Place, Suite 101, Kailua-Kona, HI 96740
KONA Phone: (808) 887-3087
67-5185 Kamamalu Street, Kamuela, HI 96743
WAIMEA

FREE OR LOW-COST AFTER SCHOOL CARE SERVICES

DEPARTMENT OF EDUCATION Phone: (808) 974-6600
School Complex Superintendent’s Office

HILO - LAUPAHOEHOE - WAIAKEA Phone: (808) 974-6600
75 Aupuni Street, #203, Hilo, HI 96720-4253 Fax: (808) 974-6604

HONOKAA - KEALAKEHE - KOHALA - KONAWAENA Phone: (808) 327-4991
75-140 Hualalai Road, Kailua - Kona, HI 96740 Fax: (808) 327-4994

KAU - KEAAU - PAHOA Phone: (808) 974-6602
75 Aupuni Street, #203, Hilo, HI 96720-4253 Fax: (808) 974-6604

Charter schools are not DOE schools, but are listed under the complex responsible for certain support.
HEALTH CLINICS

BAY CLINIC, INC.

Hilo Bay Clinic          Phone: (808) 969-1427 1178 B Kinoole Street, Hilo, HI 96720
Kau Family Health Center Phone: (808) 929-7311 95-5583 Mamalahoa Highway, Naalehu, HI 96772
Keaau Family Health Center Phone: (808) 930-0400 16-1692 Pili Mua Street, Keaau, HI 96749
- Dental
- Phone: (808) 930-0415
Pahoa Family Health Center Phone: (808) 965-9711 15-2866 Pahoa Village Road, Pahoa, HI 96778

Service: Low cost clinic, family planning, Hansen’s disease, immunization, physical examination, TB testing, and STD/HIV testing.

Website: www.bayclinic.org

DEPARTMENT OF HEALTH

Hawaii District Health Office

Kealakekua Health Center Phone: (808) 322-1920 81-980 Halekii St., Suite 103, Kealakekua, HI 96750
Waiakea Health Center Phone: (808) 974-4247 191 Kuawa Street, Hilo, HI 96720

Service: HIV testing, STD referral, hepatitis C testing, syphilis testing, and hepatitis vaccination.

DEPARTMENT OF HEALTH

Honokaa Public Health Nursing Office

45-3380 Mamane Street, Honokaa, HI 96727

Service: Hansen’s disease, immunization, and TB testing. Call the West Hawaii office to make an appointment.

DEPARTMENT OF HEALTH

Kau-Naalehu Public Health Nurse Office

Naalehu Civic Center, 95-5669 Mamalahoa Highway, Naalehu, HI 96772
Service: Hansen’s disease, immunization, and TB testing (2nd Tuesday). Call the East Hawaii office to make an appointment.

DEPARTMENT OF HEALTH

Kohala Public Health Nursing Office

54-3900 Akoni Pule Highway, Kapaau, HI 96755

Service: Immunization and TB testing (2nd and 4th Wednesday from 1:00 p.m. to 1:30 p.m.). Call the West Hawaii office to make appointment.
DEPARTMENT OF HEALTH
Kona Health Center
79-1015 Haukapila Street, Kealakekua, HI 96750

Public Health Nursing - WEST HAWAII Phone: (808) 322-1500
Service: Hansen’s disease, immunization, and TB testing (every Friday from 2:00 p.m. to 4:00 p.m.). Call to make an appointment.

DEPARTMENT OF HEALTH
Waiakea Health Center
75 Aupuni Street, Suite 106, Hilo, HI 96720

Public Health Nursing - EAST HAWAII Phone: (808) 974-6025
Service: Hansen’s disease, immunization, and TB testing. Call to make an appointment.

DEPARTMENT OF HEALTH
Waimea Public Health Nursing Office
67-5189 Kamamalu Street, Kamuela, HI 96743
Service: TB testing. Call the West Hawaii office to make appointment.

HAMAKUA HEALTH CENTER Phone: (808) 775-7204
45-549 Plumeria Street, Honokaa, HI 96727
Service: Low cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.
Website: www.hamakua-health.org

KOHALA FAMILY HEALTH CENTER Phone: (808) 889-6236
53-3925 Akoni Pule Highway, Kapaau, HI 96755
Service: Low cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.

OCEANVIEW FAMILY HEALTH CENTER Phone: (808) 929-9425
92-1471 Aloha Boulevard, Oceanview, HI 96737
Service: Low cost clinic, family planning, Hansen’s disease, immunization, physical examination, TB testing, and STD/HIV testing.

PLANNED PARENTHOOD - KONA Phone: (808) 329-8211
75-184 Hualalai Road #205, Kailua-Kona, HI 96740
Service: Family planning and STD/HIV testing.
UNIVERSITY OF HAWAII - HILO  
Student Health Service  
200 W. Kawili Street, Campus Center, Room 212, Hilo, HI 96720  
**Service:** Family planning, immunization, Hansen’s disease, physical examination, TB testing, and STD testing for faculty and students enrolled in the University system.  
**Website:** www.uhh.hawaii.edu/studentaffairs/health/

WAIMEA WOMEN’S CENTER  
67-1123 Mamalahoa Highway, Suite 116, Kamuela, HI 96743  
**Service:** Low cost clinic, family planning, and STD/HIV testing.

WEST HAWAII COMMUNITY HEALTH CENTER  
75-5751 Kuakini Highway, Suite 101A, Kailua-Kona, HI 96740  
**Service:** Low cost clinic, Hansen’s disease, immunization, physical examination, TB testing, and STD/HIV testing.  
**Website:** www.westhawaiichc.org

POLICE

HAWAII COUNTY POLICE DEPARTMENT  
**EMERGENCY** Phone: 911  
**NON-EMERGENCY** Phone: (808) 935-3311  
349 Kapiolani Street, Hilo, HI 96720  
**Website:** www.hawaiipolice.com

PUBLIC LIBRARIES

<table>
<thead>
<tr>
<th>Library</th>
<th>Phone</th>
<th>Address</th>
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<tbody>
<tr>
<td>BOND MEMORIAL</td>
<td>(808) 889-6655</td>
<td>P.O. Box 248, Kapaau, HI 96755</td>
</tr>
<tr>
<td>HILO</td>
<td>(808) 933-8888</td>
<td>300 Waianuenue Avenue, Hilo, HI 96720</td>
</tr>
<tr>
<td>HOLUALOA</td>
<td>(808) 322-1914</td>
<td>P.O. Box 214, Holualoa, HI 96725-0214</td>
</tr>
<tr>
<td>HONOKAA</td>
<td>(808) 775-8881</td>
<td>45-3380 Mamane Street, Bldg #3, Honokaa, HI 96727</td>
</tr>
<tr>
<td>KAILUA-KONA</td>
<td>(808) 327-4327</td>
<td>75-138 Hualalai Road, Kailua-Kona, HI 96740</td>
</tr>
<tr>
<td>KEAAU</td>
<td>(808) 982-4281</td>
<td>16-571 Keaau-Pahoa Road, Keaau, HI 96749</td>
</tr>
<tr>
<td>KEALAKEKUA</td>
<td>(808) 323-7585</td>
<td>P.O. Box 768, Kealakekua, HI 96750</td>
</tr>
<tr>
<td>LAUPAHOEHOE</td>
<td>(808) 962-2229</td>
<td>P.O. Box 249, Laupahoehoe, HI 96764</td>
</tr>
<tr>
<td>Location</td>
<td>Phone:</td>
<td>Address</td>
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<tr>
<td>MOUNTAIN VIEW</td>
<td>(808) 968-2322</td>
<td>P.O. Box 380, Mountain View, HI 96771</td>
</tr>
<tr>
<td>NAALEHU</td>
<td>(808) 939-2442</td>
<td>P.O. Box 653, Naalehu, HI 96772</td>
</tr>
<tr>
<td>PAHALA</td>
<td>(808) 928-2015</td>
<td>P.O. Box 400, Pahala, HI 96777</td>
</tr>
<tr>
<td>PAHOA</td>
<td>(808) 965-2171</td>
<td>15-3070 Pahoa-Kalapana Road, Pahoa, HI 96778</td>
</tr>
<tr>
<td>THELMA PARKER</td>
<td>(808) 887-6067</td>
<td>67-1209 Mamalahoa Highway, Kamuela, HI 96743-8429</td>
</tr>
</tbody>
</table>

**STATE IDENTIFICATION CARD**

**GOVERNOR’S LIAISON OFFICE - ISLAND OF HAWAII**

<table>
<thead>
<tr>
<th>Location</th>
<th>Phone:</th>
<th>Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>HILO</td>
<td>(808) 974-6265</td>
<td>75 Aupuni Street, Hilo, HI 96720</td>
</tr>
<tr>
<td>KONA</td>
<td>(808) 327-4953</td>
<td>75-5722 Kuakini Highway, Suite 215, Kailua-Kona, HI 96740</td>
</tr>
</tbody>
</table>

**TRANSPORTATION**

**MASS TRANSIT AGENCY**

**Hele-On Bus System**

25 Aupuni Street, Hilo, HI 96720

**Service:** Free public transportation around the island. Luggage, backpacks, and bicycles are $1 per piece.

**E-mail:** heleonbus@co.hawaii.hi.us

**Website:** co.hawaii.hi.us/mass_transit/heleonbus.html
## COUNTY OF KAUAI

### BULKY ITEM PICK-UP

<table>
<thead>
<tr>
<th>PUBLIC WORKS DEPARTMENT</th>
<th>Phone: (808)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solid Waste Division</td>
<td></td>
</tr>
<tr>
<td>4444 Rice Street Suite 255, Lihue, HI 96766</td>
<td></td>
</tr>
<tr>
<td>24-Hour Hotline</td>
<td>Phone: (808) 241-6550</td>
</tr>
<tr>
<td>Website: <a href="http://www.kauai.gov/recycling">www.kauai.gov/recycling</a></td>
<td></td>
</tr>
</tbody>
</table>

### DRIVER’S LICENSE

<table>
<thead>
<tr>
<th>DEPARTMENT OF FINANCE</th>
<th>Phone: (808) 241-6550</th>
</tr>
</thead>
<tbody>
<tr>
<td>Driver’s License Division</td>
<td>Fax: (808) 241-6533</td>
</tr>
<tr>
<td>4444 Rice Street, Suite A-480, Lihue, HI 96766</td>
<td></td>
</tr>
<tr>
<td>Website: <a href="http://www.kauai.gov">www.kauai.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

### FREE OR LOW-COST AFTER SCHOOL CARE SERVICES

<table>
<thead>
<tr>
<th>DEPARTMENT OF EDUCATION</th>
<th>Phone: (808) 274-3502</th>
</tr>
</thead>
<tbody>
<tr>
<td>School Complex Superintendent’s Office</td>
<td>Fax: (808) 274-3508</td>
</tr>
<tr>
<td>KAPAA - KAUAI – WAIMEA</td>
<td></td>
</tr>
<tr>
<td>3060 Eiwa Street, Lihue, HI 96766</td>
<td></td>
</tr>
<tr>
<td>Charter schools are not DOE schools, but are listed under the complex responsible for certain support.</td>
<td></td>
</tr>
</tbody>
</table>

### HEALTH CLINICS

<table>
<thead>
<tr>
<th>DEPARTMENT OF HEALTH</th>
<th>Phone: (808) 241-3387</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lihue Health Center</td>
<td></td>
</tr>
<tr>
<td>3040 Umi Street, Lihue, HI 96766</td>
<td></td>
</tr>
<tr>
<td>Public Health Nursing</td>
<td></td>
</tr>
<tr>
<td>Service: Immunization (2nd Friday of the month from 12:00 p.m. to 3:00 p.m.) and TB testing (every Monday from 1:00 p.m. to 4:00 p.m. except holidays).</td>
<td></td>
</tr>
</tbody>
</table>
HANAPEPE HEALTH CENTER
1-3756 Kaumualii Highway, Hanapepe, HI 96716
**Service:** Immunization (1st Wednesday of the month from 12:00 p.m. to 3:00 p.m.).

HOOLA LAHUI HAWAII
Kauai Community Health Center
- **WAIMEA** Phone: (808) 240-0140
  4643-B Waimea Canyon Drive, Waimea, HI 96796
- **KAPAA** Phone: (808) 240-0170
  4800-D Kawaihau Road, Kapaa, HI 96746
**Service:** Low cost clinic, immunization, physical examination, TB testing, and STD/HIV testing.
**Website:** www.hoolalahui.org

KAPAA NEIGHBORHOOD CENTER
4491 Kau Street, Kapaa, HI 96746
**Service:** Immunization (2nd Monday of the month from 12:00 p.m. to 3:00 p.m.).

KAUAI COMMUNITY COLLEGE
Campus Wellness Center
3-1901 Kaumualii Highway, Lihue, HI 96766
**Service:** Family planning, immunization, physical examination, TB testing, and STD testing for faculty and students enrolled in the university system.

KAUAI MEDICAL CLINIC
3-3420-B Kuhio Highway, Lihue, HI 96766 - 1098
- **ELEELE** Phone: (808) 335-0499
  4392 Waialo Road, Eleele, HI 96705
- **KAPAA** Phone: (808) 822-3431
  4-1105 Kuhio Highway, Kapaa, HI 96746
- **KOLOA** Phone: (808) 742-1621
  5371 Koloa Road, Koloa, HI 96756
**Service:** Low cost clinic, Hansen’s disease, immunization, physical examination, TB testing, and STD/HIV testing.
**Website:** www.wilcoxhealth.org

KILAUEA NEIGHBORHOOD CENTER
2060 Keneae Street, Kilauea, HI 96754
**Service:** Immunization (3rd Wednesday of the month from 9:00 a.m. to 11:00 a.m.).
**WEST KAUAÏ CLINIC**

ELEELE  Phone: (808) 335-0579  4469 Waialo Road, Eleele, HI 96705  
WAIMEA  Phone: (808) 338-8311  4643 Waimea Canyon Drive, Waimea, HI 96796  
KALAHEO Phone: (808) 332-8523  4489 Papalina Road, Kalaheo, HI 96741  

Service: Low cost clinic, immunization, physical examination, and STD testing.

**POLICE**

**KAUAÏ POLICE DEPARTMENT**

EMERGENCY                   Phone: 911  
NON-EMERGENCY               Phone: (808) 241-1711  
3990 Kaana Street, Suite 200, Lihue, HI 96766  
Website: www.kauai.gov/Police/  

**PUBLIC LIBRARIES**

HANAPEPE  Phone: (808) 335-8418  P.O. Box B, Hanapepe, HI 96716  
KAPAA     Phone: (808) 821-4422  1464 Kuhio Highway, Kapaa, HI 96746  
KOLOA     Phone: (808) 742-8455  P.O. Box 9, Koloa, HI 96756  
LIHUE     Phone: (808) 241-3222  4344 Hardy St., Lihue, HI 96766  
PRINCEVILLE Phone: (808) 826-4310  4343 Emmalani Drive, Princeville, HI 96722  
WAIMEA    Phone: (808) 338-6848  P.O. Box 397, Waimea, HI 96796  

**STATE IDENTIFICATION CARD**

**GOVERNOR’S LIAISON OFFICE - ISLAND OF KAUAÏ**  Phone: (808) 274-3100  
3060 Eiwa Street, Room 106, Lihue, HI 96766
TRANSPORTATION AGENCY
The Kauai Bus
3220 Ho’olako Street, Lihue, Hawaii 96766
Service: Public (fixed route) bus service and a paratransit (door-to-door) bus service from Hanalei to Kekaha, to the Airport, and limited service to Koloa and Poipu except on Sundays.
E-mail: TheKauaiBus@kauai.gov
Website: www.kauai.gov
COUNTY OF MAUI

BULKY ITEM DISPOSAL

DEPARTMENT OF ENVIRONMENTAL MANAGEMENT
Solid Waste Division - Recycling Section
One Main Plaza, 2200 Main Street Wailuku, HI 96793-2155 or mail to 200 S. High Street, Wailuku, HI 96793-2155
MAUI Phone: (808) 270-7880
MOLOKAI Phone: 1-800-272-0117
LANAI Phone: 1-800-272-0125
E-mail: recycle.maui@mauicounty.gov
Website: www.mauicounty.gov/departments/EnvironmentalMgt/Recycle/

DRIVER’S LICENSE

DEPARTMENT OF FINANCE
Phone: (808) 270-7363
Division of Motor Vehicles & Licensing Fax: (808) 270-7858
County of Maui Service Center, 70 E. Kaahumanu Avenue, Suite A-17, Kahului, HI 96732-2176
E-mail: maui.dmvl@mauicounty.gov
Website: www.co.maui.hi.us/

FREE OR LOW-COST AFTER SCHOOL CARE SERVICES

DEPARTMENT OF EDUCATION
School Complex Superintendent’s Office

BALDWIN - KEKAULIKE - MAUI Phone: (808) 984-8000
54 High Street, 4th Floor, Wailuku, HI 96793 Fax: (808) 984-8008

HANA – LAHAINALUNA - LANAI - MOLOKAI Phone: (808) 984-8011
54 High Street, 4th Floor, Wailuku, HI 96793 Fax: (808) 984-8008

Charter schools are not DOE schools, but are listed under the complex responsible for certain support.
HEALTH CLINICS

MAUI

COMMUNITY CLINIC OF MAUI
48 Lono Avenue, Kahului, HI 96732

LAHAINA SATELLITE CLINIC Phone: (808) 667-7598 15 Ipu Amakua Lane, Lahaina, HI 96761
WAILUKU SATELLITE CLINIC Phone: (808) 244-0220 670-A Waiale Drive, Wailuku, HI 96793

Service: Low cost clinic, family planning, Hansen’s disease, immunization, physical testing, TB testing, and STD/HIV testing.

DEPARTMENT OF HEALTH
Lahaina Comprehensive Health Center
1830 Honoapiilani Highway, Lahaina, HI 96767

Public Health Nursing Office Phone: (808) 662-4031 Room 116

Service: Immunization (1st Tuesday from 9:00 a.m. to 11:00 a.m.), physical examination, and TB testing (1st Tuesday from 1:30 p.m. to 2:30 p.m.). Call the Wailuku office to make an appointment.

DEPARTMENT OF HEALTH
Wailuku Health Center
121 Mahalani Street, Wailuku, HI 96793

Public Health Nursing Office Phone: (808) 984-8260 STD/HIV Testing Phone: (808) 984-2129

Service: Immunization (1st and 3rd Wednesday from 12:00 p.m. to 3:00 p.m. by appointment), TB testing (every Tuesday from 2:00 p.m. to 4:00 p.m.), and STD/HIV testing.

HANA COMMUNITY HEALTH CENTER Phone: (808) 248-8294

4590 Hana Highway, Hana, HI 96713

Service: Low cost clinic, immunization, physical examination, TB testing, and STD/HIV testing.

Website: www.hanahealth.org
MAUI COMMUNITY COLLEGE
Campus Health Center
Student Center Building, 310 Kaahumanu Avenue, Kahului, HI 96732
Service: Family planning, immunization, physical examination, TB testing, and STD/HIV testing for family planning clients, faculty, and students enrolled in the university system.
Website: www.maui.hawaii.edu

MAUI COMMUNITY COLLEGE
Maui Oral Health Center
752 Lower Main Street, Wailuku, HI 96793
Service: Low cost oral/dental health care.
Website: www.maui.hawaii.edu

PLANNED PARENTHOOD - MAUI
140 Hoohana Street #303, Kahului, HI 96732
Service: Low cost clinic, family planning, and STD testing.

MOLOKAI

DEPARTMENT OF HEALTH
Kaunakakai State Building, 65 Makaena Street, Kaunakakai, HI 96748
   Public Health Nursing Office
Service: Immunization (1st and 3rd Wednesday from 8:00 a.m. to 11:00 a.m. and 1:00 p.m. to 3:00 p.m.) and TB testing (every Wednesday from 3:00 p.m. to 4:00 p.m. if holiday falls on a Wednesday or Friday there will be no testing).

MOLOKAI COMMUNITY HEALTH CENTER
28 Kamoi Street, Suite 600, Kaunakakai, HI 96748
Service: Low cost clinic, immunization, physical examination, TB testing, STD/HIV testing, and dental care.

WOMEN’S HEALTH CENTER
Molokai General Hospital, 280 Homeolu Place, Kaunakakai, HI 96748
Service: Low cost clinic, family planning, physical examination, TB testing (pregnant women only), and STD/HIV testing.
LANAI

DEPARTMENT OF HEALTH
628-B Seventh Street, Basement, Lanai City, HI 96763

Public Health Nursing Office

Phone: (808) 565-7114

Service: Family planning (provide counseling/brochures), Hansen’s disease, immunization (every 2nd Monday and Wednesday from 1:30 p.m. to 3:00 p.m.), and TB testing (every 2nd Monday and Wednesday from 3:00 p.m. to 4:00 p.m.).

HAWAII DENTAL PROFESSIONALS
730 Lanai Avenue, Lanai City, HI 96763

Phone: (808) 565-6418

Service: Dental care.

LANAI COMMUNITY HEALTH CENTER
624-A Houston Street, Lanai City, HI 96763

Phone: (808) 565-6919

Service: Low cost clinic, family planning, immunization, physical examination, and STD/HIV testing.

STRAUB LANAI FAMILY HEALTH CENTER
628-B Seventh Street, Lanai City, HI 96763

Phone: (808) 565-6423

Service: Low cost clinic, family planning, immunization, physical examination, TB testing, and STD/HIV testing.

POLICE

MAUI POLICE DEPARTMENT

EMERGENCY

Phone: 911

NON-EMERGENCY

Phone: (808) 244-6400

55 Mahalani Street, Wailuku, HI 96793-2155

Website: www.co.mauhi.us/departments/Police/
PUBLIC LIBRARIES

MAUI

HANA    Phone: (808) 248-4848    P.O. Box 490, Hana, HI 96713
KAHULUI Phone: (808) 873-3097    90 School Street, Kahului, HI 96732
KIHEI    Phone: (808) 875-6833    35 Waimahaihai Street, Kihei, HI 96753
LAHAINA Phone: (808) 662-3950    680 Wharf Street, Lahaina, HI 96761
MAKAWAO Phone: (808) 573-8785    1159 Makawao Avenue, Makawao, HI 96768
WAILUKU Phone: (808) 243-5766    251 High Street, Wailuku, HI 96793

MOLOKAI

MOLOKAI Phone: (808) 553-1765    P.O. Box 395, Kaunakakai, HI 96748

LANAI

LANAI Phone: (808) 565-7920    P.O.Box 630550, Lanai City, HI 96763

GOVERNOR’S LIAISON OFFICE - ISLAND OF MAUI    Phone: (808) 243-5798
2264 Aupuni Street, Suite 1, Wailuku, HI 96793

DEPARTMENT OF TRANSPORTATION    Phone: (808) 270-7511
Maui Bus
2145 Kaohu Street, Suite102, Wailuku, HI 96793
Service: Bus transportation for the general public and ADA paratransit (curb-to-curb) service for persons with disabilities. All bus routes are operated by Roberts Hawaii.
E-mail: public.transit@mauicounty.gov
Website: www.co.maui.hi.us/bus/
SERVICES FOR FAMILIES AND CHILDREN

SERVICE GROUPS:

**Community Services**
Positive Youth Development Community-based services and activities to help youth maintain safe, healthy lifestyles and avoid unproductive behaviors. Specific services include: sports/health/fitness, academic tutoring, career/vocational experience, teen pregnancy prevention, and drug and violence prevention.

**Community-Based Outreach & Advocacy**
Early intervention case advocacy services to assist youth who risk coming or have come into contact with the law to minimize penetration into the juvenile justice system.

**Drug & Violence Prevention Activities for Youth**
Community based programs that prevent drug use and violence among youth in communities.

**Educational/Vocational Support Services**
Services to enhance overall functioning of youth and reintegrate them back into appropriate, less restrictive education or vocation program.

**Employment Support Programs**
Job readiness services.

**Gang Prevention and Intervention Services**
Services, programs, and activities provided for gang-involved youth and youth at-risk for gang-involvement.

**Homeless Youth Services**
Community-based services to assist youth experiencing homelessness meet their basic needs and enhance their functioning.

**Parenting Services**

**Teen Pregnancy Prevention & Family Strengthening (BESSD/TANF)**

**Truancy Prevention Programs**
Services to enhance school engagement and performance to ensure educational success and prevent truancy and in-school suspension.
ADULT FRIENDS FOR YOUTH
Koapaka Street, B-290, Honolulu, HI 96819
Service Group: Gangs.

ALU LIKE, INC.
458 Keawe Street, Honolulu, HI 96813

MAUI
Hana Office
Hana Community Center, Room D6 or mail to P.O.Box 682, Hana-Maui, HI 96713

MOLOKAI
Kulana Oiwi Multi-Cultural Center
Maunaloa Highway, Kalamaula Building D or mail to P.O. Box 1859, Kaunakakai, HI 96748
Website: www.alulike.org

Service Group: Community-based outreach and advocacy.
Website: www.alulike.org

BOYS AND GIRLS CLUB OF HAWAII
1523 Kalakaua Avenue, Suite 102, Honolulu, HI 96826

KAUAI
Kapaa Clubhouse
4695 Malihuna Road, Kapaa, HI 96746

OAHU
Hale Pono - Ewa Beach Club House
91-844 Fort Weaver Road, Ewa Beach, HI 96706
Nanakuli Club House
89-980 Nanakuli Avenue, Waianae, HI 96792
Waianae Clubhouse
85-165 Plantation Road, Waianae, HI 96792

Service Group: Community and drug and violence prevention activities for youth.
Website: www.bgch.com
**BOYS AND GIRLS CLUB OF THE BIG ISLAND**
100 Kamakahonu Street, Hilo, HI 96720

**CIRCLES OF LIGHT – KAUAI**
Lihue Plaza, 3016 Umi Street, Suite 203, Lihue, HI 96766 or mail to P.O.Box 347, Lihue, HI 96766
**Service Group:** Community.
**Website:** www.circlesoflight.org

**COALITION FOR A DRUG FREE HAWAII**
1130 N. Nimitz Highway, A-259, Honolulu, HI 96817
**Service Group:** Community and drug and violence prevention activities for youth.

**DEPARTMENT OF PARKS AND RECREATION**
Project Hoomana
94-230 Paiwa Street, Waipahu, HI 96797
**Service Group:** Gang and truancy.

**FAMILY SUPPORT SERVICES WEST HAWAII**
75-127 Lunapule Road, #11, Kailua-Kona, HI 96740
**Service Group:** Community, truancy, and educational/vocational support.

**GOODWILL INDUSTRIES OF HAWAII, INC.**

- **East Hawaii**
  500 Kalanianaole Street, Hilo, HI 96720
  **Phone:** (808) 961-0307

- **Central Oahu and Leeward Oahu**
  823 California Avenue, Wahiawa, HI 96786
  **Phone:** (808) 622-6451

**Service Group:** Community.
**Website:**

**HALE KIPA, INC.**
615 Piikoi Street, Suite 203, Honolulu, HI 96814
**Website:** www.halekipa.org
**Service Group:** Community, community-based outreach and advocacy, and services for homeless youth.
HALE KIPA, INC.  
Stevenson and Kawanakaoa Middle Schools  
Service Group: Teen pregnancy prevention and family strengthening.  
Website: www.halekipa.org

HAWAII KEIKI INFORMATION SERVICE SYSTEM (H-KISS)  
Phone: (808) 594-0066 or 1-800-235-5477

Service Group: Information referral service for developmental delays and special needs. Parenting

HAWAII’S HEALTHY START

OAHU  
Catholic Charities  
Phone: (808) 566-4141

KAUAI  
Child and Family Services  
Phone: (808) 245-5914

MAUI/MOLOKAI/LANAI  
Maui Family Support Services:  
Phone: (808) 242-0900

HAWAII – BIG ISLAND  
HILO: YWCA of Hawaii Island  
Phone: (808) 961-3877

KONA: Family Support Services of West Hawaii  
Phone: (808) 327-7778

Service Group: Home visiting services that support family functioning, promote child health and development, and enhance positive parenting skills for families. Parenting

HUI MALAMA LEARNING CENTER  
Phone: (808) 244-5911

375 Mahalani Street, Wailuku, HI 96793

Youth Service Center  
Phone: (808) 242-9730

2180 Main Street, Wailuku, Maui

Service Group: Community, educational/vocational support, drug and violence prevention activities for youth.  
Website: www.mauihui.org

KAUAI TEAM CHALLENGE INC.  
Phone: (808) 651-7013

P. O. Box 1795, Kapaa, HI 96746  
Website: www.kauaiteamchallenge.com  
Service Group: Community.

LANAKILA LEARNING CENTER – HILO HIGH  
Phone: (808) 933-0621

34 Rainbow Drive, Hilo, HI 96720  
Service Group: Educational/vocational support.
MAUI YOUTH AND FAMILY SERVICES, INC.  Phone: (808) 579-8414 ext: 33
P.O. Box 790006, Paia, HI 96779
Service Group: Community-based outreach and advocacy, drug and violence prevention activities for youth.
Website: www.myfs.org

MOLOKAI COMMUNITY SERVICE COUNCIL  Phone: (808) 553-3244
25 Kamehameha V Highway, Kaunakakai, HI 96748 or mail to P.O.Box 2047, Kaunakakai, HI 96748
   Molokai Youth Center  Phone: (808) 553-3675
Service Group: Community.
Website: www.molokai.org

PAIA YOUTH COUNCIL, INC.  Phone: (808) 579-8354
28 Hana Highway, Paia, Maui 96779
E-mail: info@pyccmaui.org
Website: www.pyccmaui.org
Service Group: Community.

THE PARENT LINE  Phone: (808) 526-1222 or 1-800-816-1222
Information on child behavior and development, parenting support and resources. Parenting
Website: www.theparentline.org

PARENTS AND CHILDREN TOGETHER (PACT)  Phone: (808) 847-3285
85 Linapuni Street, Suite 105, Honolulu, HI 96819

   KAUAI  Phone: (808) 821-0574  4-1579 Kuhio Highway, Suite 210A, Kapaa, HI 96746
   MAUI  Phone: (808) 224-2330  81 North Market Street, Wailuku, Maui 96793

FAMILY CENTERS:  Kaneohe Community Family Center  Phone: (808) 235-7747
      Kuhio Park Terrace Family Center  Phone: (808) 841-6177

Website: www.pacthawaii.org
Service Group: Community, and drug and violence prevention activities for youth. Parenting

Neighbor Islands: 1-877-994-7472?
THE SALVATION ARMY - FIS
21 West Ohea Street, Hilo, HI 96720
Service Group: Community, community-based outreach and advocacy, drug and violence prevention activities for youth, services for homeless youth, and teen pregnancy prevention and family strengthening.

Phone: (808) 935-9777

HAWAII TOBACCO QUITLINE
Phone: 1-800-784-8669 (1-800-QUIT-NOW)

YMCA OF HONOLULU - KALIHI
1335 Kalihi Street, Honolulu, HI 96879
Service Group: Community.

Phone: (808) 548-2494
APPENDIX A

Listerine / Shampoo Treatment
(Non-toxic treatment)

There are many treatments you can use for ukus. Here is a sample of a non-toxic treatment you can use. Whatever treatment is used, you need to clean your environment and at the same time, continually check for nits until they are gone.

Use original Listerine (brown or orange bottle). Do not use flavored Listerine.

Mix equal portions of Listerine and shampoo.
Shake well.
Apply to dry hair. Do not get into the eyes. Leave on for 10 minutes.
Rinse off, apply conditioner, and rinse again.
Comb hair out and remove dead lice. Remove the nits or eggs. DO NOT SHARE COMBS OR TOWELS WITH ANYONE.
Use this every three days for twelve days, and it will continually kill the live ukus as they are hatching.
APPENDIX B

Preparing for Your Child’s Stay in Hawaii

All children 18 years and younger planning to stay in Hawaii for an extended period of time should bring the following items with them:

- Immunization Record
- Birth Certificate
- Passport (Optional)
- School Transcript or Latest Report Card (if child has attended school)
- Power of Attorney or Guardianship Paper (if not living with parents)

Children should receive ongoing care from a doctor to ensure that their immunizations are up-to-date. Free or low-cost shots are available in Hawaii for children without insurance.

When you arrive in Hawaii, call 2-1-1 for assistance.
Who may apply for Hawaii QUEST?
Individuals who are not age 65 years and old, blind or disabled may apply for medical insurance from the Hawaii QUEST program. An enrollment cap is currently in place for Hawaii QUEST. No more than 125,000 people can be in the program at one time. Until the number of people enrolled in Hawaii QUEST falls below that number, no new recipients will be enrolled except:

- Individuals and families covered under Section 1931 of the Social Security Act with income not exceeding 100% of the Federal Poverty Level (FPL);
- people who receive or GA financial assistance;
- people whose income is less than the financial standard of assistance;
- pregnant women and children under age one with household income up to 185% of the FPL;
- children age one but under age six with household income up to 133% of the FPL;
- children under age 19 born after September 30, 1983, with household income up to 100% of the FPL;
- foster children and children in subsidized adoptions up to age 21;
- people who lose their employer-sponsored coverage or extended coverage in a group health plan because of loss of employment within 45 days of their date of application;

When Hawaii QUEST enrollment is no more than 120,000 on December 31 of any calendar year, an open application period will be conducted in the following calendar year.

What are the Hawaii QUEST eligibility requirements?
To be eligible for Hawaii QUEST, you must:
- be a Hawaii resident;
- be a U.S. citizen or qualified alien;
- have a Social Security number;
- not be certified as blind or disabled;
- not be age 65 or over;
- not be living in a public institution;
- have income not more than 100% of the current FPL except for pregnant women and children up to age 6, who may have income up to the amounts listed above;
- not be eligible for health insurance from your employer (except for AFDC and GA recipients).
- have assets not exceeding the Hawaii QUEST asset limits.

What are the Hawaii QUEST asset limits?
- $2,000 for a household of one;
- $3,000 for a household of two;
- $250 for each additional person.
- Asset limits do not apply to children under age 19 born after September 30, 1983 or to pregnant women for the duration of the pregnancy

MedQuest
If you need an application form or want to know the status of your application, call the Med-QUEST Division Eligibility Office in your area:

<table>
<thead>
<tr>
<th>Island</th>
<th>Location</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Oahu</td>
<td>Applications Unit</td>
<td>Phone: 587-3521</td>
<td>Fax: 587-3543</td>
</tr>
<tr>
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<td>Kapolei Unit</td>
<td>Phone: 692-7364</td>
<td>Fax: 692-7379</td>
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<tr>
<td>Big Island</td>
<td>Hilo (East Hawaii)</td>
<td>Phone: 933-0339</td>
<td>Fax: 933-0344</td>
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<td>Kona (West Hawaii)</td>
<td>Phone: 327-4970</td>
<td>Fax: 327-4975</td>
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<td>Maui</td>
<td></td>
<td>Phone: 243-5780</td>
<td>Fax: 243-5788</td>
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<td>Kauai</td>
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<td>Phone: 241-3575</td>
<td>Fax: 241-3583</td>
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<tr>
<td>Molokai</td>
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<td>Phone: 553-1758</td>
<td>Fax: 553-3833</td>
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<td>Lanai</td>
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<td>Phone: 565-7102</td>
<td>Fax: 565-6460</td>
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For more information, go to: http://hawaii.gov/dhs/health/medquest
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Hawaii Parental Information and Resource Center

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