Office of Child Support Hearings
Department of the Attorney General
State of Hawaii
601 Kamokila Blvd., Suite 436
Kapolei, HI 96707
Phone: 808-692-7110; Fax 808-692-7114

ADMINISTRATIVE HEARING FEEDBACK FORM

You recently participated in an administrative child support hearing conducted by a Hearings Officer (HO) from the Office of Child Support Hearings (OCSH), Department of the Attorney General, State of Hawaii. OCSH wants constructive feedback about our work. Please help us by completing the survey below, and faxing it to **808-692-7114**, or mailing it back to: **OCSH, 601 Kamokila Blvd., #436, Kapolei, HI 96707, Attn: Supervisor.**

Please note that OCSH is a separate office than the Child Support Enforcement Agency (CSEA). CSEA processes cases before and after the hearing, collects and monitors child support payments, and enforces child support orders. Please do not comment about CSEA on this form, contact CSEA directly with your concerns.

Thank you in advance for your help.

DATE OF THE FINAL HEARING: _____

HEARINGS OFFICER: [ ] Kim Leonillo [ ] Michael Wong [ ] Michelle Moorhead

Directions: read each statement below, then check the box to the right that you feel applies the most to you, or reflects how you feel.	1- **I strongly agree**	2- **I agree**	3- **I disagree**	4- **I strongly disagree**	5- **I have no opinion**
1. My pre-hearing requests were resolved quickly					
2. The Hearings Officer was prepared for the hearing					
3. The Hearings Officer treated me fairly					
4. The Hearings Officer treated me impartially					
5. The Hearings Officer treated me with respect					
6. The Hearings Officer listened to what I was saying					
7. The Hearings Officer acted professionally					
8. The Hearings Officer was decisive					
9. The Hearings Officer answered my questions					
10. The Hearings Officer explained their decision					
11. I understood what was going on at the hearing					
12. The final order was completed quickly					
13. The hearing process was easy to participate in					
14. I was satisfied with my hearing experience					

Please share any other suggestions you have to improve the hearing process (you may also write on the back of this form).