



STATE OF HAWAII
DEPARTMENT OF THE ATTORNEY GENERAL
OFFICE OF CHILD SUPPORT HEARINGS

ADMINISTRATIVE HEARING FEEDBACK FORM

You recently participated in an administrative child support hearing conducted by a Hearings Officer (HO) from the Office of Child Support Hearings (OCSH), Department of the Attorney General, State of Hawaii. OCSH wants constructive feedback about our work. Please help us by completing the survey below, and returning it by faxing it to **808-692-7114**, emailing it to ag.ocsh@hawaii.gov, or mailing it back to **OCSH, 601 Kamokila Blvd., #436, Kapolei, HI 96707, Attn: Supervisor**.

Please note that OCSH is a separate office than the Child Support Enforcement Agency (CSEA). CSEA processes cases before and after the hearing, handles all child support payments, and enforces child support orders. Please do not comment about CSEA on this form, contact CSEA directly with your concerns.

Thank you in advance for your help.

DATE OF THE FINAL HEARING: _____

HEARINGS OFFICER: [] Tom Tanimoto [] Michael Wong [] Courtney Choy

Directions: read each statement below, then check the box to the right that you feel applies the most to you or reflects how you feel.	1- I strongly agree	2- I agree	3- I disagree	4- I strongly disagree	5- I have no opinion
My pre-hearing requests were resolved quickly					
The Hearings Officer was prepared for the hearing					
The Hearings Officer treated me with respect					
The Hearings Officer was trying to be fair					
The Hearings Officer acted professionally					
The Hearings Officer listened to what I was saying					
The Hearings Officer understood what I was saying					
The Hearings Officer was decisive					
The Hearings Officer explained their decision					
The Hearings Officer answered my questions					
I understood what was happening at the hearing					
The final order was completed quickly					
The hearing process was easy to participate in					
I was satisfied with my hearing experience					

Please share any other suggestions you have to improve the hearing process (you may also write on the back of this form).