



STATE OF HAWAII
DEPARTMENT OF THE ATTORNEY GENERAL
OFFICE OF CHILD SUPPORT HEARINGS

ADMINISTRATIVE HEARING FEEDBACK FORM

You recently participated in an administrative child support hearing conducted by a Hearings Officer (HO) from the Office of Child Support Hearings (OCSH), Department of the Attorney General, State of Hawaii. OCSH wants constructive feedback about our work. Please help us by completing the survey below, and returning it by faxing it to **808-692-7114**, emailing it to ag.ocsh@hawaii.gov, or mailing it back to **OCSH, 601 Kamokila Blvd., #436, Kapolei, HI 96707, Attn: Supervisor.**

Please note that OCSH is a separate office than the Child Support Enforcement Agency (CSEA). CSEA processes cases before and after the hearing, handles all child support payments, and enforces child support orders. Please do not comment about CSEA on this form, contact CSEA directly with your concerns.

Thank you in advance for your help.

DATE OF THE FINAL HEARING: _____

HEARINGS OFFICER: Kim Leonillo Michael Wong Michelle Moorhead Tom Tanimoto

Directions: read each statement below, then check the box to the right that you feel applies the most to you, or reflects how you feel.	1- I strongly agree	2- I agree	3- I disagree	4- I strongly disagree	5- I have no opinion
1. My pre-hearing requests were resolved quickly					
2. The Hearings Officer was prepared for the hearing					
3. The Hearings Officer treated me with respect					
4. The Hearings Officer was trying to be fair					
5. The Hearings Officer acted professionally					
6. The Hearings Officer listened to what I was saying					
7. The Hearings Officer understood what I was saying					
8. The Hearings Officer was decisive					
9. The Hearings Officer explained their decision					
10. The Hearings Officer answered my questions					
11. I understood what was happening at the hearing					
12. The final order was completed quickly					
13. The hearing process was easy to participate in					
14. I was satisfied with my hearing experience					

Please share any other suggestions you have to improve the hearing process (you may also write on the back of this form).