



DEPARTMENT OF THE ATTORNEY GENERAL

News Release

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For Immediate Release: January 22, 2008

News Release No. 2008-02

New Internet Service Expedites State ID Card Applications

(HONOLULU) – Attorney General Mark Bennett announced that a new Internet service will soon be available to help Hawaii residents expedite their Hawaii State Identification Card applications.

The new service will allow applicants to fill in an online application form, pay by credit card, and obtain a customized list of required documents *before* going to the state ID card office to complete the final steps of the application process. Applicants who bring a printed online application receipt to the office, together with the required documents listed on the receipt, may use an express line to have their documents verified and their photograph taken.

The Hawai'i Criminal Justice Data Center (HCJDC), which operates the state ID card office, issues almost 80,000 cards each year. Currently, applicants must fill out a paper application form and pay with cash, in person. The heavy demand for state ID cards often causes long lines, and some applicants bring incomplete documentation and must return to the office at a later time.

"The new system is fast and easy," said Liane Moriyama, administrator of the HCJDC. "It will reduce applicants' waiting time by eliminating the need for staff to process cash payments and manually re-enter application information into the state ID system. It will also reduce incidents of incomplete documentation because the system tells applicants which documents they need to bring based on the information they enter in the online application."

The online service will become available on January 22, 2008 at stateid.ehawaii.gov. There is a \$3 fee for this service. The traditional application process will continue to be available for applicants who do not have access to the Internet or prefer to pay with cash.

The HCJDC is a division of the Department of the Attorney General.

The new online service is part of the Lingle-Aiona Administration's continuous effort to increase state government efficiency by implementing electronic services.

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